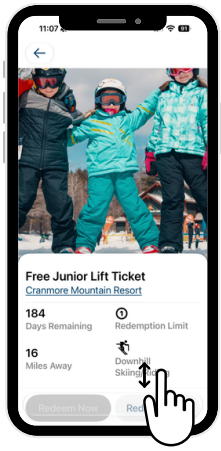
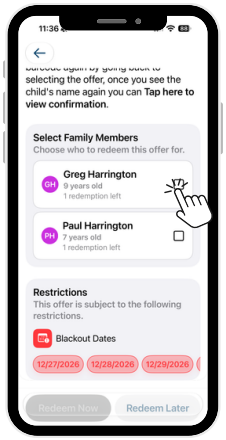
**Ski NH Passport**

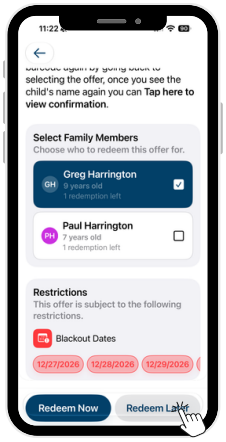
***Future Date Offer Redemption Instructions***

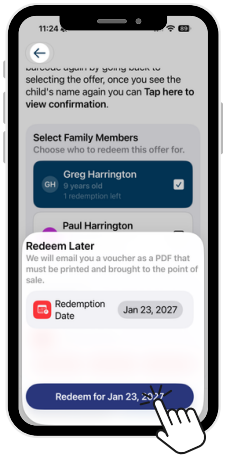
This guide shows guardian and staff how to redeem a Ski NH Passport offer using the WinterKids mobile app for a future date.

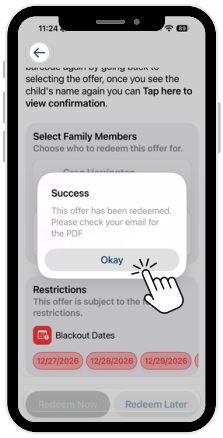
# Visual Walkthrough





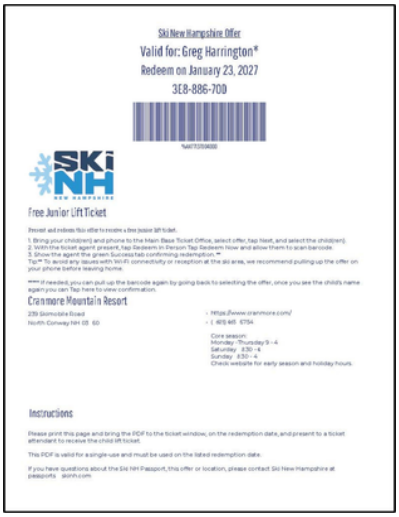



## If Multiple Children Are Redeeming

- If redeeming for the same future date, you can select multiple children on one redemption
- For different future dates, select one child at a time and redeem separately.

## The PDF Vouchers shows

- Program name
- Child name
- Redemption date
- Offer name and details
- Business name and location
- Instructions
- Contact information for questions and support.




# Quick Steps (Overview)

1. Open the offer in the WinterKids app.
2. Select the child receiving the offer.
3. Tap Redeem Later and select the date you want the voucher to be valid for.
4. You will receive an email with a PDF voucher. Print and send this with your child.

**Detailed Instructions for Guardians**

1. ***Open the Offer***
Log in to the Ski NH Passport on the WinterKids mobile app.
Navigate to the desired offer (example: Free Junior Lift Ticket).
Review the offer details.

2. ***Select the Child***
Choose the child who will redeem the offer.
For multiple children, select all applicable names.

3. ***Tap Redeem Later***
Select the future date you want the voucher to be valid for.
Confirm the date and redeem the offer.
A PDF voucher will be emailed to the address associated with the account.
A single email will be sent for each child you redeem for.

4. ***Show the Voucher to Staff***
Present the PDF voucher to staff so they can verify:
Barcode *(if provided by resort)*
Passport holder name
Redemption date
Business name
Offer name

## Guardian Verification Checklist

Guardian should confirm:

- The offer is selected from the mobile app
- The guardian confirms the future date the child will be visiting the location.
- They receive the email
- The received PDF matches the desired Passport holder, location, and redemption date.

For questions about the Ski NH Passport program, participating locations, offers, and who is eligible, contact Ski NH at passports@skinh.com

For questions about the WinterKids mobile app and technical support contact Josh Harrington at jharrington@winterkids.org, or call (207) 256-9766