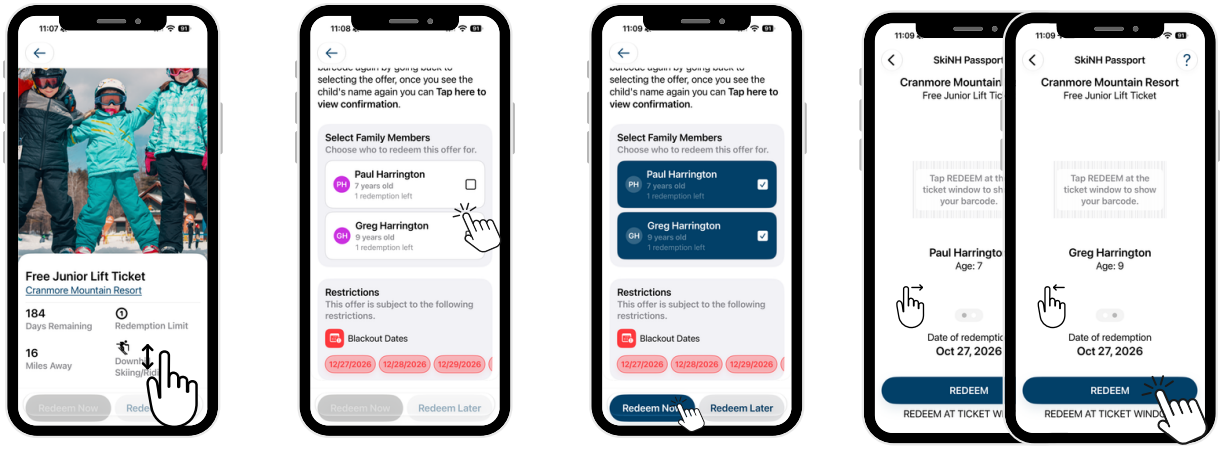
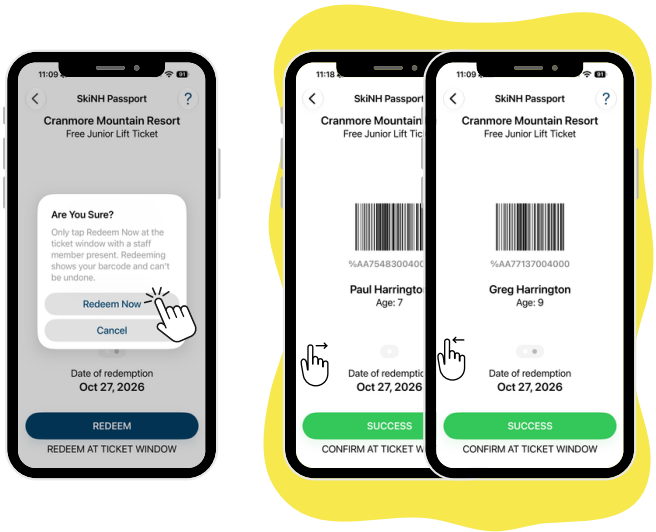
Ski NH Passport
In-Person Offer Redemption Instructions

This guide shows guardians and staff how to redeem a Ski NH Passport offer using the WinterKids mobile app at the point of sale.

Visual Walkthrough





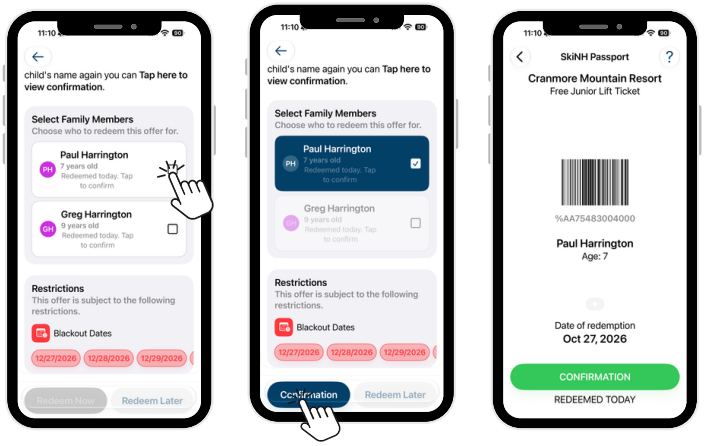
Quick Steps (Overview)

1. Open the offer in the WinterKids app.
2. Select the child receiving the offer.
3. **Tap Redeem Now only when at the ticket window.**
4. Show the green Success screen to staff.

If Multiple Children Are Redeeming

- Each child will have their own voucher screen.
- Swipe to show each child's confirmation.
- If needed, you may return to the offer and redeem one child at a time.

Redemption Confirmation



Redemption Confirmation

- If requested, a guardian can pull up confirmation of the redemption used that day.
- Go back into the offer, select a child who redeemed the offer, tap 'Confirmation' to see the used redemption.
- Present at the ticket window and show staff.

Detailed Instructions for Guardians

1. ***Open the Offer***
Log in to the Ski NH Passport on the WinterKids mobile app.
Navigate to the desired offer (example: Free Junior Lift Ticket).
Review the offer details.

2. ***Select the Child***
Choose the child who will redeem the offer.
For multiple children, select each that is present.

3. ***Tap Redeem Now***
Only tap Redeem Now when you are physically at the ticket window or cashier counter.
A voucher screen will appear with the child's name, date of redemption, and barcode placeholder *(if provided)*.
If multiple children were selected, swipe left or right to view each child's voucher.
Tap Redeem when prompted by ticket agent.

4. ***Show the Voucher to Staff***
Present the screen to staff so they can verify:
Barcode *(if available) Barcode will appear when offer is successfully redeemed*
Redemption date
Offer name
Green SUCCESS confirmation bar

Guardian Verification Checklist
Guardian should confirm:

- Open offer in the app (do not take a screenshot).
- The offer matches the location.
- The correct Passport holders are selected
- The offer shows a green SUCCESS bar.
- The date of redemption is today.

For questions about the Ski NH Passport program , participating locations, offers, and who is eligible, contact Ski NH at passports@skinh.com

For questions about the WinterKids mobile app and technical support contact Josh Harrington at jharrington@winterkids.org, or call (207) 256-9766